

Policies

Siblings:

- Level 1-3: If you have extra children in a session, please be aware of the distraction they could be for others in the group. Babies in strollers or on the floor are generally fine but those on the move can be more demanding. Please be sensitive.
- Level 4 upwards: We are unable to have siblings in the sessions as they often distract the teaching. Please use the foyer area or the side of the room for quiet activities.

Illness:

- If your child has been vomiting or has had diarrhoea they must not attend a KMC class until at least 24 hours after the last incident.
- If you have an older child off school due to illness, please do not involve them in the music class with the younger one.
- If your child sucks instruments or equipment, as young children often do, please hand the instrument to the teacher for cleaning.

We thank you for your sensible consideration here.

Mobile Phones:

- Please turn phones off during the sessions. Thanks for your consideration.
- Children whose grown-ups are focussed on the class gain more out of the sessions than those whose parents are distracted.

Photos and Video:

- Parents and families may take small amounts of video (max 1 min clips at a time) or photo footage of their child (only) in their class. Permission must be first sought from the teacher in the class and from the other participants in the class.
- Video and photographic footage must be for personal use only and is not to be used for commercial gain or posted for public viewing without the specific permission of the participants and Kids Music Company.

Fee Policy:

- All fees should be paid in full, by week two of the term. If this is awkward for you, please let us know.
- A 10% discount applies to families with 3 or more children enrolled with us.
- Deposits paid for term fees will hold your space in the class for the first 2 weeks of the term. At this point the balance of fees must be paid. Deposits are non-refundable.
- Cancellations and refunds of fully paid fees will incur a \$30 admin fee.
- Refunds will not be made for classes missed.
- Siblings 0-12months are free in levels1-.3.
- Siblings 12-24 months incur 50% fees in levels 1-3.

Make-up Sessions:

- Where there are classes available, you may have a catch-up session.
- Make up sessions need to be booked. Email janet@kidsmusic.co.nz
- If you miss sessions during the term due to sickness or holidays, you will still need to pay for the sessions as the space has been held for you.

Enrolment System:

- We use the 'Enrolmy' system for administration. Enrolment and payment can be made through that system. Emails will also be sent through Enrolmy.